

United States Postal Service®  
**INDUSTRYALERT**

October 17, 2017

**Caribbean District**  
**(Puerto Rico and U.S. Virgin Islands)**

Updated: Monday, October 16, 2017 @ 6:00pm

The Northeast Area and Caribbean District are reporting the following recovery efforts to the impacts of Hurricane Maria:

The San Juan P&DC and Catano DMDU Annex are now accepting FAST appointments.

DDU drops are being accepted in all offices open for retail, mail pickup and mail delivery service

The Caribbean District is accepting Priority Mail Express for all zip code ranges: 006-009. Priority Mail Express will have a 2 day service standard with no service guarantee. The suspension of the shipment of LIVE animals to Puerto Rico and Virgin Islands (SCFs 006-009) remains in place

**All incoming mail service is available in Puerto Rico and the US Virgin Islands. All customers are receiving mail via pick up at the Post Offices or via delivery.**

All offices will be open in Puerto Rico for Retail services in addition to mail pickup and delivery during their regular hours with the exceptions listed below:

Office	ZIP	Hours of Service
Arecibo	00612	0900 To 1700
Caguas	00725	0900 To 1700
Canovanas	00729	0900 To 1700
Carolina	00983	0900 To 1700
MOWS	00936	0600 To 1700
Plaza Las Americas	00918	0900 To 1700
Ponce	00731	0900 To 1700

Customers serviced by the following offices in the left column should pick up their mail at the hours listed as the alternate Pickup location in the right column.

Office	ZIP	Alternate Pickup Location	ZIP	Hours of Service
Aguada	00602	Rincon	00677	0800 To 1545
Arecibo Pueblo	00612	Arecibo MPO	00612	0900 To 1700
Arecibo Cotto	00612	Arecibo MPO	00612	0900 To 1700
Juncos	00777	Juncos Municipality Library	00777	0900 To 1630

Plaza Carolina	00985	Carolina MPO	00984	0900 To 1700
Punta Santiago	00741	Humaco	00791	0800 To 1700
Toa Alta	00953	Toa Baja Pueblo	00951	0800 To 1630

**The following offices will be open in Puerto Rico for PO Box mail, package pickup and or delivery only.**

<b>Office</b>		<b>ZIP</b>
Aguas Buenas	PR	00703
Aguirre	PR	00704
Arroyo	PR	00714
Atocha	PR	00733
Barranquitas	PR	00794
Cabo Rojo	PR	00623
Caguas North Station	PR	00725
Catano	PR	00962
Ceiba	PR	00735
Florida	PR	00650
Hatillo	PR	00659
Manati	PR	00674
Marina	PR	00681
Ramey	PR	00603
Rincon	PR	00677
San Juan AMF	PR	00985
Toa Baja Pueblo	PR	00949
Trujillo Alto	PR	00976
Vega Baja	PR	00693
Yabucoa	PR	00767

**Puerto Rico Islands:**

**The following office will be open for PO Box mail and package pickup 9:00 AM – 4:00 PM.**

Culebra – 00775

**The following office will be open for PO Box mail, package pickup and delivery from 8:00AM – 4:30 PM.**

Vieques - 00765

**US Virgin Islands**

**St Thomas:**

**The following offices are open in St Thomas for Retail services in addition to mail pickup and delivery.**

Havensight 00802 – 9:00 AM – 4:30 PM

The following offices in St Thomas are open for Mail pickup and delivery beginning at 7:30 AM – 4:30 pm.

- East End /Tutu Mall for addresses in ZIP Code 00805
- Charlotte Amalie 00801 - 7:30 AM – 5:00 PM
- Emancipation Gardens for addresses in ZIP Code 00802

Customers serviced by the following offices in the left column should pick up their mail at the hours listed as the alternate Pickup location in the right column.

St THOMAS	ZIP	PICKUP LOCATION	ZIP	Hours of Service
Veterans Annex	00802	Charlotte Amalie	00801	0730 To 1700

**St John:**

**The following office will be open in St John for PO Box mail, package pickup and delivery only from 7:30 AM – 4:00 PM.**

Cruz Bay - 00830

**St Croix:**

The following offices are open in St Croix for Retail services in addition to mail pickup and delivery

Christiansted	00820	0730 To 1700
Downtown	00820	0830 To 1630
Kingshill	00820	0730 To 1700

The following offices will be open in St Croix for, PO Box mail and package pickup services.

Gallows Bay	00820	0800 To 1630
Sunny Isle	00082	0730 To 1700

Customers serviced by the following offices in the left column should pick up their mail at the hours listed as the alternate Pickup location in the right column.

St Croix	ZIP	Alternate Pickup Location	ZIP	Hours of Service
Frederiksted	00840	Kingshill	00850	0730 To 1700

As further impacts to USPS operations are identified, updated information will be posted to USPS Service Alerts website accessed through <http://about.usps.com/news/service-alerts/welcome.htm> and the PostalPro website, <http://postalpro.usps.com/>.. Additional Industry Alerts will be released as impacts warrant.

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